Preview Period: 2021 Performance Information for Doctors and Clinicians

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Acronyms

- ACO Accountable Care Organization
- APM Alternative Payment Model
- CAHPS Consumer Assessment of Healthcare Providers and Systems
- CMS Centers for Medicare & Medicaid Services
- EUC Extreme and Uncontrollable Circumstances
- HARP HCQIS (Health Care Quality Information Systems) Access Roles and Profile

- MIPS Merit-based Incentive Payment System
- PDC Provider Data Catalog
- PHE Public Health Emergency
- QCDR Qualified Clinical Data Registry
- QPP Quality Payment Program
- TIN Taxpayer Identification Number



Public Health Emergency Considerations

- All 2021 MIPS performance information that will be previewed and publicly reported met the established statistical public reporting standards.
- EUC exceptions were automatically applied to MIPS eligible clinicians and available to groups who experienced challenges collecting or submitting 2021 performance information due to the PHE.
 - No performance information will be publicly reported for MIPS performance categories that were reweighted to 0% through the EUC policy and information wasn't submitted to CMS.
 - The reweighting or targeted review request may still be in progress, although you'll still be able to preview your 2021 performance information through the Preview Period. You may need to check your updated performance feedback if your performance information (including final score) changes as a result of the targeted review.



Doctors and Clinicians Preview Period Overview

- Clinicians and groups have an opportunity to review their performance information prior to
 it being publicly reported on <u>Medicare Care Compare</u> and in the <u>PDC</u>. The Doctors and
 Clinicians Preview Period is the first chance for clinicians and groups to review their
 performance information targeted for public reporting.
- Clinicians and groups who aren't MIPS eligible (i.e., voluntary reporters) will have the opportunity to opt out of having their performance information publicly reported.
 - If a voluntary reporter has opted in to MIPS for purposes of the payment adjustment, they won't be eligible to opt out of public reporting. That is, these reporters' performance information will be publicly reported.
- Clinicians and groups will be able to preview their performance information by accessing the Doctors and Clinicians Preview section of the Quality Payment Program (QPP) website.



Who Should Preview Their Information?

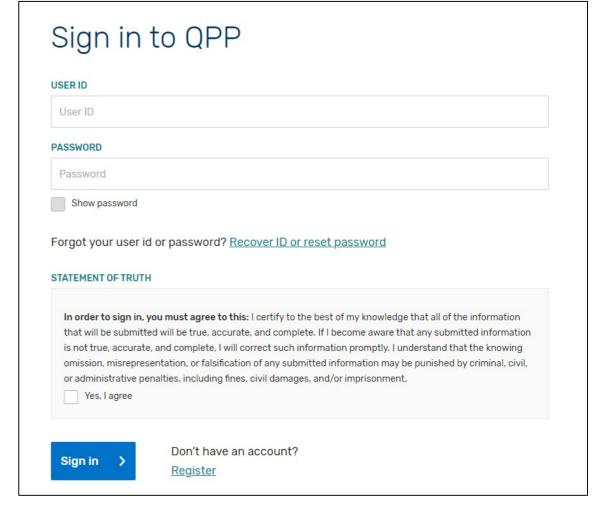
- Eligible clinicians, groups, and virtual groups that submitted MIPS performance information.
- Clinicians, groups, and virtual groups who aren't MIPS eligible but voluntarily submitted MIPS performance information.
- Groups that submitted CAHPS for MIPS Survey data.
- ACOs should view their 2021 MIPS Performance Feedback or 2021 Quality Performance Reports to preview their data, as that information isn't included in this Preview Period.



Step 1 – Log in

- Log in to the <u>QPP website</u> using your HARP credentials.
- Forgot your credentials? Go to the <u>HARP</u>
 <u>website</u> to recover your user ID or reset
 your password.
- Don't have a HARP account? View the <u>QPP</u>
 <u>Access User Guide</u> and visit the <u>HARP</u>
 <u>registration page</u> to create one.

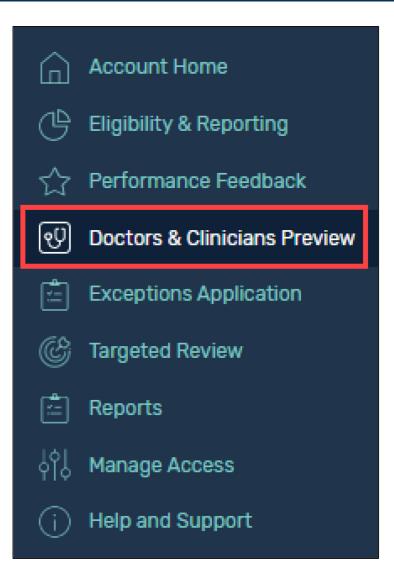
Note: You must log in using a Security Official or Staff User role. You won't be able to preview your information using a Clinician role.





Step 2 – Navigate to Doctors and Clinicians Preview

• Select "Doctors and Clinicians Preview" from the left-hand navigation bar.





Step 3 – Select a group or clinician

• For a group, select "View Practice Details" for the group in which you're interested.

Medical Imaging Northwest - Good Samaritan Hospital Imaging Alliance

View practice details

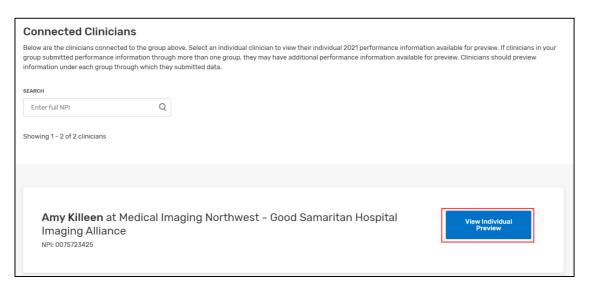
TIN: 000270585

Note for virtual groups: If your HARP account is connected to a virtual group, you can preview available performance information by selecting "View Virtual Group Details" on the "Virtual Groups" tab. To preview group performance information, you must first navigate to the "Practices" tab and then select "View Practice Details."



Step 3 (cont'd) – Select a group or clinician

 If you're a clinician who is part of a group and want to preview individual data, from the group preview landing page, scroll down to the "Connected Clinicians" section and select the "View Individual Preview" button for the individual clinician of interest.



Note for virtual groups: If your HARP account is connected to a virtual group and you want to preview individual performance information, you must first navigate to the "Practices" tab and then select "View Practice Details." Then, follow the steps at the top of the slide to view clinician performance information.



Step 4 – View quality data

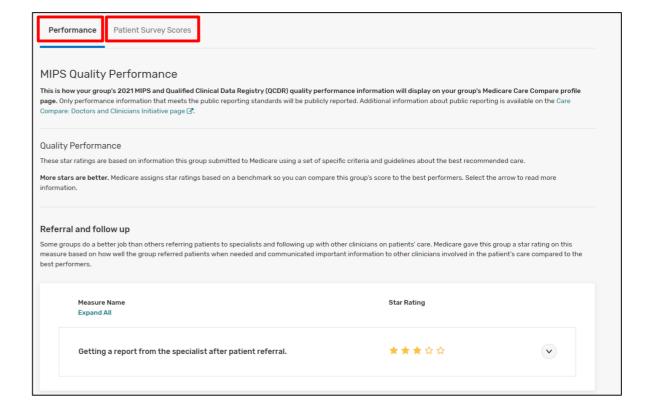
Select "Quality" from the left-hand navigation.





Step 4 (cont'd) – View quality data

- Review MIPS and QCDR quality data on the Performance tab.
- Review CAHPS for MIPS Survey quality data on the Patient Survey Scores tab (group only).





Step 5 – View Promoting Interoperability data

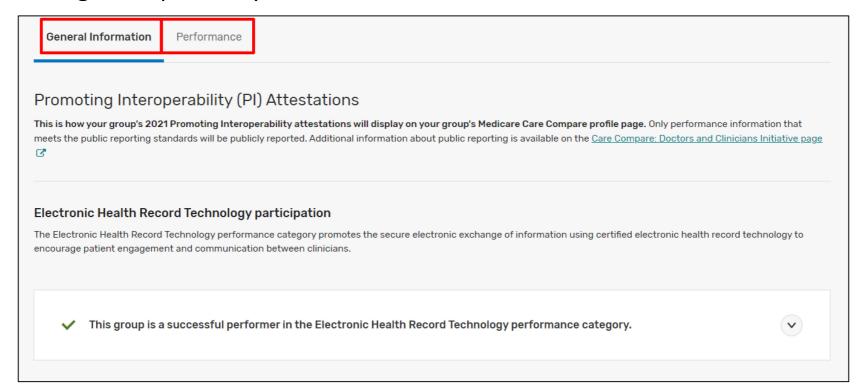
Select "Promoting Interoperability" from the left-hand navigation.





Step 5 (cont'd) – View Promoting Interoperability data

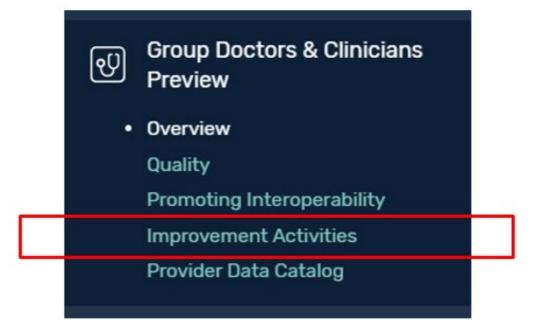
Review Promoting Interoperability data on the General Information and Performance tabs.





Step 6 – View improvement activities data

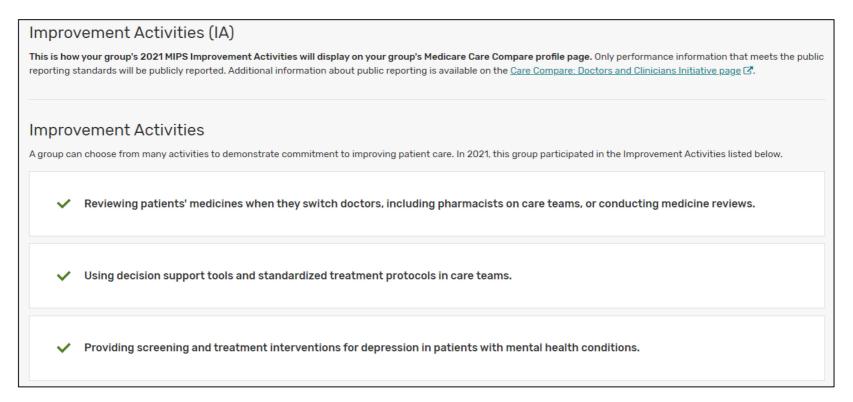
Select "Improvement Activities" from the left-hand navigation.





Step 6 (cont'd) – View improvement activities data

Review improvement activities data.





Step 7 – View PDC data

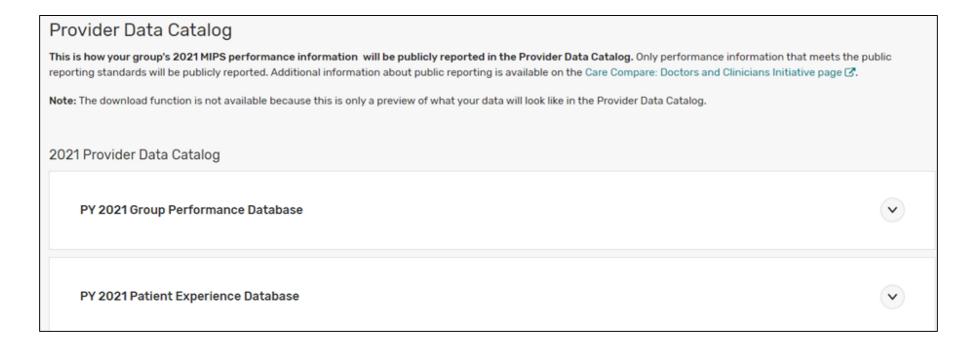
Select "Provider Data Catalog" from the left-hand navigation.





Step 7 (cont'd) – View PDC data

Review sections for performance scores, attestations, performance category scores, and final scores.





Opt Out of Public Reporting

- Voluntary reporters—clinicians or groups that submitted MIPS performance information but were not MIPS eligible during the performance year—may opt out of having performance information publicly reported.
- Clinicians or groups who opt in to the MIPS payment adjustment can't opt out of public reporting.



How Voluntary Reporters Can Opt Out of Public Reporting

Step 1 – Navigate to the "Overview" page and select the "opt out" link.

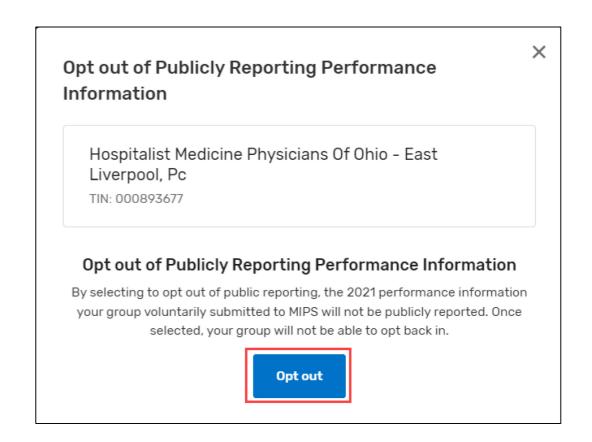




How Voluntary Reporters Can Opt Out of Public Reporting (cont'd)

Step 2 – Verify that you're opting out for the correct clinician or group.

- Review the information and verify that this is you or your group.
- Select the blue "OPT OUT" button to continue and confirm.

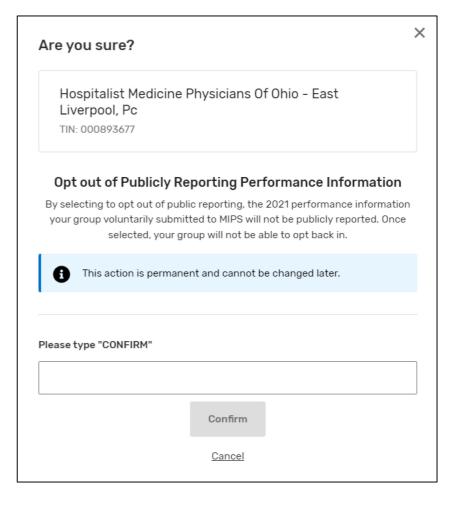




How Voluntary Reporters Can Opt Out of Public Reporting (cont'd)

Step 3 – Confirm your decision.

- Confirm your decision by typing "CONFIRM" and selecting the "CONFIRM" button.
- This selection is permanent for the given performance year and can't be changed later. Once you confirm your decision, you won't be able to opt back in.





How Voluntary Reporters Can Opt Out of Public Reporting (cont'd)

Step 4 – Verify that the opt-out was successful.

Hospitalist Medicine Physicians Of Ohio - East Liverpool, Pc

TIN: 000893677



This group did not meet the MIPS group eligibility requirements and has elected to opt out of having their PY 2021 MIPS performance information publicly reported.



Questions About the Doctors and Clinicians Preview Period?

- Forgot your credentials? Go to the <u>HARP website</u> to recover your user ID or reset your password. If you're a representative of a Shared Savings Program ACO, contact your ACO to get a HARP account and QPP Security Official or Staff User role via the <u>ACO Management</u>
 System (ACO-MS) or via telephone at 1-888-734-6433.
- Don't have a HARP account yet? Visit the <u>HARP registration page</u> to create one.
- Contact the QPP Service Center at <u>QPP@cms.hhs.gov</u> or 1-866-288-8292 if you have scores that don't match your performance feedback report or if you have questions about the Doctors and Clinicians Preview Period.
- Visit the <u>Care Compare: Doctors and Clinicians Initiative page</u> for additional information and resources about the Preview Period, such as the:
 - Guide to the Doctors and Clinicians Preview Period
 - Clinician Performance Information Available for Preview
 - Group Performance Information Available for Preview

